Contact Information Change Form

empeople
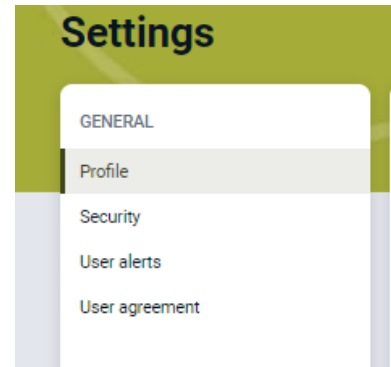CREDIT UNION

To update your contact information with Empeople Credit Union, please complete this request. Once you complete, sign, and return the form, we will update your account(s) within three business hours.

You may update your contact information inside Digital Banking by logging in to our website from your desktop browser or the mobile app:

1. Log in to Digital Banking
2. Browser: Click on **your name** in the lower left of the screen.
   App: Expand the menu in the upper left, then click on **your name** in the lower left.
3. Choose **Settings**, then **Edit Contact Info**.
4. Next, click on **Edit** of each section (address, email, phone) to update your contact information.
5. Finish by following the onscreen prompts.

Settings

GENERAL

Profile

Security

User alerts

User agreement

Please note that we cannot accept a PO Box as your primary address. If you wish to have your mail sent to a Post Office Box, please supply both your physical street address along with your alternate mailing address.

Primary Member Name   Account Number(s) to update:

Joint Owner Name

Physical Street Address   City   State   Zip

Mailing Address *(if different than above)*   City   State   Zip

Primary Member Contact Numbers: Mobile   Work

Joint Member Contact Numbers: Mobile   Work

Email Address   Alternate Email Address

X Primary Member Signature   X Joint Owner Signature

For any questions or assistance updating your account, please contact us at
service@empeople.com or (800) 338-6739